



CREATING AND CARING FOR ESSENTIAL HEALTHCARE FACILITIES

ROYAL BLACKBURN HOSPITAL

Consort Healthcare (Blackburn) is the concession company awarded the 38 year project which reached Financial Close in 2003.

Balfour Beatty's shareholding is 50%. Our 50% shareholder partner is HSBC Infrastructure Fund Management. At 31st December 2005 Balfour Beatty had invested £3 million in the project; Balfour Beatty's total committed investment is £6 million.

Consort
healthcare

Capex	£95 million
Staff	2,000+
Beds	668
Area	71,000m ²
Financing type	Bond

PROJECT OVERVIEW

- Construction of the new hospital commenced in 2003 and involved the extension of Queens Park Hospital and a refurbishment of some of the existing facilities to integrate all services at one site. This eliminated the need for some 16,000 ambulance transfers each year and increased the number of patient beds to 668. The new Royal Blackburn Hospital opened on budget and on schedule in July 2006.
- Consort Healthcare is responsible for the provision of various services on-site to ensure the efficient operation of the hospital facilities. It has contracted these services to:
 - Balfour Beatty WorkPlace who provide hard facilities management services including routine and lifecycle maintenance, certain soft facilities management and various non-clinical services at the hospital.
 - Siemens who supply and maintain imaging equipment at the hospital as well as a Picture Archiving and Communications system which allows digital x-ray images to be viewed via monitors anywhere in the hospital.
 - Meteor who operate a managed car parking service at the hospital.

A HIGH QUALITY PATIENT EXPERIENCE

Consort Healthcare recognises the importance of the hospital environment in providing a high quality patient experience. Since the commencement of our partnership with the Trust, Consort Healthcare has worked closely with them to ensure that the hospital buildings and facilities continue to be of a high standard to help meet this objective, including planned maintenance works as part of the lifecycle programme and also additional works requested by the Trust.

Working in close partnership with the Trust, Consort Healthcare has revamped areas of the hospital to ensure that it continues to be a pleasant environment for staff and patients. The works have been contracted to Balfour Beatty WorkPlace, who ensured that the areas were completed to programme. For example, in 2009 the team completed the decoration of seven theatres, including the Preoperative Care Unit and Recovery and the adjacent rooms, Ward B22, catering, all the major staircases within Phase 5, the block of offices known as Tower View, Antenatal, CT2, Gynaecology Outpatient department and the Central Delivery Suite. Wards C2/C4 and C9/C11 were also part-refurbished when decorated last year.

The decoration programme is part of a planned lifecycle maintenance process which involves updating the hospital building and its fixtures and fittings on a pre-planned basis to ensure that the facilities continue to support the high standards of patient care. The programme is already in place for 2010 and include the decoration of the Critical Care Units, Endoscopy and Spiritual Care to name a few areas. The hospital recently scored 'good' for patients' environment and privacy and dignity in a report by the Trust's Patient Environment Action Team.



*"In Blackburn, the trust team and Consort have formed an **honest and effective** relationship through transition; from procurement to construction and this bodes well for the operational phase of the contract."*

Jackie Hadwen, Project Manager, East Lancashire NHS Trust